Deactivating Implicit Bias, Eliminating Treatment Disparities in Oncology: The Road Ahead

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Visit Type MSHS Cancer January - August 2020

<table>
<thead>
<tr>
<th></th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>August</th>
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<tbody>
<tr>
<td>Video Visit</td>
<td>3</td>
<td>5</td>
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<td>2310</td>
<td>2200</td>
<td>1600</td>
<td>1000</td>
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<td>Telephone Non Face to Face</td>
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<td>798</td>
<td>745</td>
<td>244</td>
<td>200</td>
<td>150</td>
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Disparities in Use of Telehealth

- 7,681 total telehealth visits
- Mean age = 65
- 76% of telehealth visits were video visits
- Significantly less utilization by minority patients of telehealth total (p=0.02), video visits (p=0.003), phone visits (p= 0.02)